



RELATÓRIO DE NÍVEL DE DISPONIBILIDADE E DESEMPENHO - INTERNET BANKING E API - PSD2

Período: 01/01/2020 a 31/03/2020

	01-jan	02-jan	03-jan	04-jan	05-jan	06-jan	07-jan	08-jan	09-jan	10-jan	11-jan	12-jan	13-jan	14-jan	15-jan	16-jan	17-jan	18-jan	19-jan	20-jan	21-jan	22-jan	23-jan	24-jan	25-jan	26-jan	27-jan	28-jan	29-jan	30-jan	31-jan	
Tradicional - BAIE Internet Banking																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%	100%	100%	100%	100%	100%	100%
Informação de Conta	00:00,300	00:00,280	00:00,381	00:00,310	00:00,310	00:00,590	00:07,595	00:00,597	00:01,341	00:00,486	00:00,333	00:00,294	00:00,418	00:00,604	00:00,456	00:00,547	00:01,625	00:00,111	00:00,250	00:00,349	00:00,429	00:00,346	00:01,166	00:00,623	00:00,444	00:00,444	00:00,679	00:00,558	00:00,652	00:01,076	00:01,574	
Pagamentos																																
Transferências Sepas		00:00,357	00:00,345	00:00,500	00:00,500	00:00,313	00:01,786	00:00,188	00:00,381	00:00,481	00:01,000	00:00,000	00:00,364	00:00,421	00:00,333	00:00,382	00:00,536				00:00,333	00:00,423	00:00,304	00:00,462	00:00,407			00:00,429	00:00,286	00:00,364	00:00,467	00:00,289
Transferências Internas		00:00,000	00:00,000			00:00,000	00:00,000	00:00,000		00:00,500	00:00,500	00:00,200	00:00,500	00:00,200	00:00,667	00:01,000				00:00,000	00:00,429						00:00,667	00:00,500		00:00,333		
Logins	00:00,833	00:00,719	00:00,738	00:00,813	00:00,529	00:00,734	00:00,940	00:00,735	00:00,707	00:00,623	00:00,846	00:00,714	00:00,794	00:00,692	00:00,784	00:00,730	00:00,753	00:01,333	00:00,833	00:00,724	00:00,724	00:00,683	00:01,903	00:03,274	00:00,667	00:00,571	00:00,688	00:00,694	00:00,571	00:00,841	00:00,740	
Disponibilização de Fundos (1)	-																															
API - PSD2 (2)																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta																																
Pagamentos																																
Transferências Sepas																																
Transferências Internas																																
Logins																																
Disponibilização de Fundos																																

	01-fev	02-fev	03-fev	04-fev	05-fev	06-fev	07-fev	08-fev	09-fev	10-fev	11-fev	12-fev	13-fev	14-fev	15-fev	16-fev	17-fev	18-fev	19-fev	20-fev	21-fev	22-fev	23-fev	24-fev	25-fev	26-fev	27-fev	28-fev	29-fev		
Tradicional - BAIE Internet Banking																															
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%		
Informação de Conta	00:00,333	00:00,250	00:00,283	00:00,294	00:00,568	00:00,721	00:00,735	00:00,364	00:00,133	00:00,282	00:00,501	00:01,056	00:00,965	00:00,625	00:00,458	00:00,250	00:00,643	00:03,194	00:00,613	00:00,352	00:00,392	00:00,235	00:00,231	00:00,290	00:00,325	00:00,318	00:00,317	00:00,320	00:00,333		
Pagamentos																															
Transferências Sepas			00:00,343	00:01,000	00:00,258	00:00,302	00:00,146	00:00,500	00:00,250	00:00,320	00:00,324	00:00,444	00:00,286	00:00,250		00:00,400	00:00,200	00:00,383	00:00,214	00:00,526		00:00,500	00:00,143	00:00,500	00:00,286	00:00,333	00:00,429	00:00,429			
Transferências Internas			00:00,000	00:00,000	00:00,500	00:01,000	00:00,000	00:00,000		00:00,000		00:00,000				00:00,200	00:01,000		00:00,429	00:00,500						00:00,000	00:00,250	00:01,000			
Logins	00:00,714	00:00,846	00:00,828	00:00,747	00:00,703	00:00,705	00:00,767	00:00,600	00:00,667	00:00,718	00:01,448	00:00,705	00:00,761	00:00,690	00:00,727	00:01,286	00:00,815	00:00,848	00:00,819	00:01,162	00:01,055	00:00,714	00:00,667	00:00,776	00:00,841	00:00,801	00:01,300	00:01,125	00:00,657		
Disponibilização de Fundos (1)																															
API - PSD2 (2)																															
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%		
Informação de Conta																															
Pagamentos																															
Transferências Sepas																															
Transferências Internas																															
Logins																															
Disponibilização de Fundos																															

	01-mar	02-mar	03-mar	04-mar	05-mar	06-mar	07-mar	08-mar	09-mar	10-mar	11-mar	12-mar	13-mar	14-mar	15-mar	16-mar	17-mar	18-mar	19-mar	20-mar	21-mar	22-mar	23-mar	24-mar	25-mar	26-mar	27-mar	28-mar	29-mar	30-mar	31-mar
Tradicional - BAIE Internet Banking																															
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	
Informação de Conta	00:00,393	00:01,489	00:16,468	00:00,915	00:00,493	00:02,511	00:00,211	00:00,231	00:00,441	00:00,595	00:00,276	00:00,377	00:03,129	00:00,438	00:00,115	00:00,393	00:00,432	00:00,256	00:00,323	00:00,327	00:00,345	00:00,176	00:00,304	00:00,326	00:00,352	00:00,434	00:00,254	00:00,721	00:00,143	00:00,290	00:00,413
Pagamentos																															
Transferências Sepas	00:00,800	00:00,267	00:00,367	00:00,778	00:00,800	00:00,304	00:01,000		00:00,421	00:00,404	00:00,333	00:00,400	00:00,364		00:00,400	00:00,382	00:00,556	00:00,265	00:00,222		00:00,750	00:00,356	00:01,189	00:00,471	00:00,471	00:00,462		00:00,250	00:00,250		
Transferências Internas	00:00,500	00:00,500	00:00,000	00:01,000	00:00,500		00:01,000	00:01,000	00:00,000	00:00,000		00:00,200	00:00,500	00:00,500	00:01,000	00:00,000														00:00,000	
Logins	00:00,733	00:00,778	00:01,103	00:00,711	00:00,791	00:00,844	00:01,000	00:00,524	00:00,791	00:00,765	00:00,707	00:00,748	00:00,665	00:01,000	00:00,563	00:00,683	00:00,877	00:00,993	00:00,827	00:00,681	00:00,692	00:00,421	00:00,741	00:00,744	00:00,728	00:00,747	00:00,764	00:00,842	00:00,667	00:01,500	00:00,861
Disponibilização de Fundos (1)																															
API - PSD2 (2)																															
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	
Informação de Conta																															
Pagamentos																															
Transferências Sepas																															
Transferências Internas																															
Logins																															
Disponibilização de Fundos																															

(1) Serviço não aplicável
 (2) Não tivemos comunicações por parte de Entidades Terceiras