



RELATÓRIO DE NÍVEL DE DISPONIBILIDADE E DESEMPENHO - INTERNET BANKING E API - PSD2

Período: 01/07/2020 a 30/09/2020

	01-jul	02-jul	03-jul	04-jul	05-jul	06-jul	07-jul	08-jul	09-jul	10-jul	11-jul	12-jul	13-jul	14-jul	15-jul	16-jul	17-jul	18-jul	19-jul	20-jul	21-jul	22-jul	23-jul	24-jul	25-jul	26-jul	27-jul	28-jul	29-jul	30-jul	31-jul		
Tradicional - BAI Internet Banking																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Informação de Conta	00:00,341	00:00,343	00:00,394	00:00,476	00:00,419	00:00,309	00:00,569	00:00,312	00:00,402	00:00,854	00:00,214	00:00,842	00:00,698	00:00,254	00:00,655	00:00,287	00:00,554	00:00,261	00:00,214	00:04,110	00:00,315	00:00,351	00:00,572	00:00,289	00:00,357	00:01,111	00:02,222	00:00,490	00:00,408	00:00,317	00:00,291		
Pagamentos																																	
Transferências Sepas	00:00,250	00:00,279	00:00,333			00:00,265	00:00,542	00:00,460	00:00,333	00:00,273	00:01,000		00:00,353	00:00,846	00:00,377	00:00,278	00:00,385			00:00,429	00:00,000	00:00,386	00:00,323	00:00,288	00:00,500	00:00,000	00:00,257	00:00,354	00:02,478	00:01,153	00:00,297		
Transferências internas	00:00,333	00:01,000		00:01,000		00:00,375		00:00,000							00:00,000	00:01,000							00:00,000										
Logins	00:00,995	00:00,739	00:00,829	00:00,800	00:00,667	00:00,991	00:00,820	00:00,834	00:00,740	00:00,822	00:01,100	00:01,000	00:00,772	00:00,659	00:00,801	00:00,767	00:00,822	00:00,667	00:00,647	00:00,819	00:00,775	00:00,780	00:01,796	00:00,753	00:00,778	00:00,750	00:00,763	00:00,849	00:01,062	00:03,962	00:00,891		
Disponibilização de Fundos (1)																																	
API - PSD2 (2)																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta																																	
Pagamentos																																	
Transferências Sepas																																	
Transferências internas																																	
Logins																																	
Disponibilização de Fundos																																	

	01-ago	02-ago	03-ago	04-ago	05-ago	06-ago	07-ago	08-ago	09-ago	10-ago	11-ago	12-ago	13-ago	14-ago	15-ago	16-ago	17-ago	18-ago	19-ago	20-ago	21-ago	22-ago	23-ago	24-ago	25-ago	26-ago	27-ago	28-ago	29-ago	30-ago	31-ago		
Tradicional - BAI Internet Banking																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta	00:00,139	00:00,107	00:00,158	00:00,075	00:00,090	00:00,218	00:00,059	00:00,161	00:00,407	00:00,117	00:00,052	00:00,080	00:00,116	00:00,100	00:00,038	00:00,113	00:00,117	00:00,065	00:00,113	00:00,647	00:00,069	00:00,095	00:00,611	00:00,226	00:00,056	00:00,098	00:00,463	00:00,167	00:00,043	00:00,083	00:00,333		
Pagamentos																																	
Transferências Sepas	00:01,500	00:02,645	00:00,200	00:00,048	00:00,222	00:00,391	00:00,500	00:00,000	00:00,467	00:00,333	00:00,250	00:00,212	00:00,067		00:00,333	00:00,357	00:00,421	00:00,071	00:00,125	00:00,074		00:01,000	00:00,222	00:00,158	00:00,111	00:00,037	00:00,147	00:00,000	00:01,000	00:00,667	00:00,429		
Transferências internas		00:00,000	00:00,000			00:00,000												00:01,000	00:00,333	00:00,000	00:00,067		00:01,000	00:01,000			00:00,500		00:01,000	00:00,000	00:01,000		
Logins	00:00,810	00:00,862	00:00,840	00:00,907	00:00,903	00:01,060	00:00,895	00:00,714	00:00,946	00:00,800	00:00,836	00:00,891	00:00,853	00:00,882	00:00,813	00:00,863	00:00,877	00:00,802	00:00,888	00:00,855	00:00,824	00:00,875	00:00,949	00:00,864	00:00,787	00:00,878	00:00,916	00:00,667	00:00,462	00:01,022	00:00,857		
Disponibilização de Fundos (1)																																	
API - PSD2 (2)																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Informação de Conta																																	
Pagamentos																																	
Transferências Sepas																																	
Transferências internas																																	
Logins																																	
Disponibilização de Fundos																																	

	01-set	02-set	03-set	04-set	05-set	06-set	07-set	08-set	09-set	10-set	11-set	12-set	13-set	14-set	15-set	16-set	17-set	18-set	19-set	20-set	21-set	22-set	23-set	24-set	25-set	26-set	27-set	28-set	29-set	30-set			
Tradicional - BAI Internet Banking																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Informação de Conta	00:00,156	00:00,119	00:00,220	00:00,897	00:00,048	00:00,034	00:00,087	00:00,083	00:00,113	00:00,305	00:00,232	00:00,000	00:00,296	00:00,325	00:00,347	00:00,333	00:00,079	00:00,081	00:00,065	00:00,167	00:00,097	00:00,177	00:01,926	00:00,075	00:00,109	00:00,089	00:00,188	00:00,101	00:00,077	00:00,621			
Pagamentos																																	
Transferências Sepas	00:00,250	00:01,094	00:01,400	00:00,357	00:00,667		00:00,696	00:00,962	00:00,292	00:00,231	00:00,250			00:00,125	00:00,077	00:00,069	00:00,333	00:00,059	00:00,286		00:00,571	00:00,081	00:00,313	00:00,048	00:00,227	00:01,000	00:01,000	00:00,292	00:00,104	00:02,333			
Transferências internas	00:01,000						00:00,500		00:00,000							00:00,000																	
Logins	00:00,937	00:00,995	00:00,896	00:00,853	00:00,786	00:00,594	00:00,783	00:00,882	00:00,830	00:00,930	00:00,894	00:00,500	00:01,000	00:00,873	00:00,850	00:00,894	00:00,993	00:00,880	00:00,810	00:00,786	00:00,915	00:00,910	00:00,928	00:00,784	00:00,916	00:01,000	00:01,000	00:00,894	00:00,991	00:00,814			
Disponibilização de Fundos (1)																																	
API - PSD2 (2)																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Informação de Conta																																	
Pagamentos																																	
Transferências Sepas																																	
Transferências internas																																	
Logins																																	
Disponibilização de Fundos																																	

(1) Serviço não aplicável
 (2) Não tivemos comunicações por parte de Entidades Terceiras