

RELATÓRIO DE NÍVEL DE DISPONIBILIDADE E DESEMPENHO - INTERNET BANKING E API - PSD2

Período: 01/10/2020 a 31/12/2020

	01-out	02-out	03-out	04-out	05-out	06-out	07-out	08-out	09-out	10-out	11-out	12-out	13-out	14-out	15-out	16-out	17-out	18-out	19-out	20-out	21-out	22-out	23-out	24-out	25-out	26-out	27-out	28-out	29-out	30-out	31-out				
<b>Tradicional - BAI Internet Banking</b>																																			
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%
Informação de Conta	00:00,798	00:00,784	00:00,000	00:00,038	00:00,078	00:00,137	00:00,083	00:00,133	00:00,638	00:00,033	00:00,000	00:00,080	00:00,100	00:00,080	00:00,141	00:00,683	00:00,085	00:00,000	00:00,178	00:00,220	00:00,127	00:00,562	00:00,132	00:00,194	00:00,438	00:00,280	00:00,137	00:00,112	00:00,176	00:02,022	00:00,105				
Pagamentos																																			
Transferências Sepas	00:00,538	00:00,053	00:00,143	00:00,333	00:01,000	00:00,222	00:00,079	00:00,088	00:00,034	00:00,333	00:00,000	00:00,375	00:00,107	00:01,038	00:00,192	00:00,125	00:00,333	00:01,000	00:00,619	00:00,115	00:00,149	00:00,047	00:00,500	00:00,143		00:00,043	00:00,500	00:01,109	00:00,091	00:00,065	00:00,500				
Transferências Internas	00:00,500	00:00,000					00:00,667	00:00,000	00:00,000										00:00,200	00:01,000	00:00,000														
Logins	00:00,903	00:00,916	00:00,619	00:00,762	00:00,857	00:00,889	00:00,826	00:00,907	00:00,953	00:00,542	00:00,826	00:00,978	00:00,960	00:00,814	00:01,011	00:00,961	00:00,739	00:00,917	00:00,971	00:00,919	00:00,971	00:00,976	00:01,442	00:00,579	00:01,556	00:00,782	00:00,905	00:00,803	00:00,781	00:00,874	00:00,708				
Disponibilização de Fundos (1)																																			
<b>API - PSD2 (2)</b>																																			
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta																																			
Pagamentos																																			
Transferências Sepas																																			
Transferências Internas																																			
Logins																																			
Disponibilização de Fundos																																			

  

	01-nov	02-nov	03-nov	04-nov	05-nov	06-nov	07-nov	08-nov	09-nov	10-nov	11-nov	12-nov	13-nov	14-nov	15-nov	16-nov	17-nov	18-nov	19-nov	20-nov	21-nov	22-nov	23-nov	24-nov	25-nov	26-nov	27-nov	28-nov	29-nov	30-nov					
<b>Tradicional - BAI Internet Banking</b>																																			
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta	00:00,139	00:00,107	00:00,158	00:00,075	00:00,090	00:00,218	00:00,059	00:00,161	00:00,407	00:00,117	00:00,052	00:00,080	00:00,116	00:00,100	00:00,038	00:00,113	00:00,117	00:00,065	00:00,113	00:00,647	00:00,069	00:00,095	00:00,611	00:00,226	00:00,056	00:00,098	00:00,463	00:00,167	00:00,043	00:00,083					
Pagamentos																																			
Transferências Sepas	00:01,500	00:02,645	00:00,200	00:00,048	00:00,222	00:00,391	00:00,500	00:00,000	00:00,467	00:00,333	00:00,250	00:00,212	00:00,067		00:00,333	00:00,357	00:00,421	00:00,071	00:00,125	00:00,074		00:01,000	00:00,222	00:00,158	00:00,111	00:00,037	00:00,147	00:00,000	00:01,000	00:00,667					
Transferências Internas		00:00,000	00:00,000			00:00,000																													
Logins	00:00,810	00:00,862	00:00,840	00:00,907	00:00,903	00:01,060	00:00,895	00:00,714	00:00,946	00:00,800	00:00,836	00:00,891	00:00,853	00:00,882	00:00,813	00:00,863	00:00,877	00:00,802	00:00,888	00:00,855	00:00,824	00:00,875	00:00,949	00:00,864	00:00,787	00:00,878	00:00,916	00:00,667	00:00,462	00:01,022					
Disponibilização de Fundos (1)																																			
<b>API - PSD2 (2)</b>																																			
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Informação de Conta																																			
Pagamentos																																			
Transferências Sepas																																			
Transferências Internas																																			
Logins																																			
Disponibilização de Fundos																																			

  

	01-dez	02-dez	03-dez	04-dez	05-dez	06-dez	07-dez	08-dez	09-dez	10-dez	11-dez	12-dez	13-dez	14-dez	15-dez	16-dez	17-dez	18-dez	19-dez	20-dez	21-dez	22-dez	23-dez	24-dez	25-dez	26-dez	27-dez	28-dez	29-dez	30-dez	31-dez				
<b>Tradicional - BAI Internet Banking</b>																																			
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Informação de Conta	00:00,091	00:00,104	00:00,434	00:00,187	00:00,216	00:00,067	00:00,357	00:00,264	00:00,601	00:00,382	00:00,410	00:00,095	00:00,333	00:00,328	00:00,135	00:00,571	00:00,144	00:15,172	00:00,071	00:00,111	00:00,353	00:00,173	00:01,712	00:00,430	00:00,417	00:00,550	00:00,408	00:00,513	00:00,683	00:00,552	00:00,923				
Pagamentos																																			
Transferências Sepas	00:00,000	00:00,130	00:00,378	00:00,286	00:00,333	00:02,000	00:00,182	00:00,500	00:00,462	00:00,870	00:00,258	00:00,000		00:00,345	00:00,071	00:00,065	00:00,375	00:00,190	00:00,000	00:00,400	00:00,222	00:00,184	00:00,289	00:00,000		00:00,500		00:00,548	00:00,074	00:00,462	00:00,200				
Transferências Internas	00:00,000		00:01,000	00:00,000											00:01,000	00:00,000	00:01,000																		
Logins	00:00,741	00:00,897	00:00,921	00:00,840	00:00,567	00:00,786	00:00,778	00:00,740	00:00,883	00:00,861	00:00,946	00:00,667	00:00,619	00:00,882	00:00,920	00:00,949	00:00,918	00:01,050	00:00,875	00:00,765	00:00,898	00:01,357	00:01,392	00:00,885	00:01,200	00:00,636	00:00,800	00:00,916	00:00,926	00:01,025	00:01,412				
Disponibilização de Fundos (1)																																			
<b>API - PSD2 (2)</b>																																			
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Informação de Conta																																			
Pagamentos																																			
Transferências Sepas																																			
Transferências Internas																																			
Logins																																			
Disponibilização de Fundos																																			

(1) Serviço não aplicável  
 (2) Não tivemos comunicações por parte de Entidades Terceiras