



RELATÓRIO DE NÍVEL DE DISPONIBILIDADE E DESEMPENHO - INTERNET BANKING E API - PSD2

Período: 01/01/2021 a 31/03/2021

	01-jan	02-jan	03-jan	04-jan	05-jan	06-jan	07-jan	08-jan	09-jan	10-jan	11-jan	12-jan	13-jan	14-jan	15-jan	16-jan	17-jan	18-jan	19-jan	20-jan	21-jan	22-jan	23-jan	24-jan	25-jan	26-jan	27-jan	28-jan	29-jan	30-jan	31-jan		
Tradicional - BAIE Internet Banking																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	
Informação de Conta	00:00,000	00:00,083	00:00,135	00:00,124	00:00,193	00:00,997	00:00,076	00:00,353	00:00,054	00:00,000	00:00,068	00:00,139	00:02,687	00:00,834	00:02,156	00:00,160	00:00,069	00:04,033	00:00,286	00:00,378	00:00,058	00:00,249	00:00,071	00:00,095	00:00,106	00:00,139	00:00,494	00:00,470	00:01,571	00:00,069	00:00,036		
Pagamentos																																	
Transferências Sepas		00:02,000	00:00,091	00:00,263	00:01,273	00:00,094	00:00,040	00:00,250	00:00,400	00:01,000	00:00,188	00:00,375	00:00,533	00:00,250	00:00,714	00:01,000	00:00,667	00:00,674	00:00,737	00:00,121	00:00,190	00:00,077		00:00,167	00:00,125	00:00,172	00:01,286	00:00,045	00:00,161	00:00,267			
Transferências internas											00:00,250						00:00,333		00:01,000	00:01,000				00:00,333									
Logins	00:01,000	00:01,000	00:00,857	00:00,810	00:00,907	00:01,217	00:01,246	00:00,829	00:00,696	00:00,778	00:00,852	00:00,877	00:00,860	00:00,809	00:00,815	00:01,000	00:01,059	00:00,912	00:00,894	00:00,903	00:00,944	00:00,942	00:00,647	00:00,692	00:00,923	00:00,896	00:00,930	00:00,880	00:01,057	00:00,857	00:00,935		
Disponibilização de Fundos (1)																																	
API - PSD2 (2)																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%		
Informação de Conta																																	
Pagamentos																																	
Transferências Sepas																																	
Transferências internas																																	
Logins																																	
Disponibilização de Fundos																																	

	01-fev	02-fev	03-fev	04-fev	05-fev	06-fev	07-fev	08-fev	09-fev	10-fev	11-fev	12-fev	13-fev	14-fev	15-fev	16-fev	17-fev	18-fev	19-fev	20-fev	21-fev	22-fev	23-fev	24-fev	25-fev	26-fev	27-fev	28-fev					
Tradicional - BAIE Internet Banking																																	
Disponibilidade	100%	100%	100%	85%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%				
Informação de Conta	00:00,202	00:00,131	00:00,192	00:00,066	00:00,191	00:00,000	00:00,136	00:00,109	00:00,114	00:00,060	00:00,110	00:00,212	00:00,083	00:00,087	00:00,053	00:00,067	00:00,087	00:00,086	00:01,201	00:00,056	00:00,095	00:00,085	00:00,281	00:00,124	00:00,410	00:02,376	00:00,608	00:00,047					
Pagamentos																																	
Transferências Sepas	00:00,267	00:00,150	00:01,804	00:00,229	00:00,111	00:00,500	00:00,400	00:00,381	00:00,103	00:00,151	00:00,114	00:03,091	00:01,000		00:00,200	00:00,125	00:00,569	00:00,133	00:00,179	00:00,500		00:00,675	00:00,190	00:00,932	00:00,143	00:00,129	00:01,000						
Transferências internas		00:00,000	00:00,000	00:00,000	00:00,000				00:00,000	00:00,000								00:01,000			00:01,000	00:00,500	00:02,000	00:00,500	00:01,000								
Logins	00:00,810	00:00,862	00:00,740	00:00,822	00:01,100	00:01,000	00:00,772	00:00,659	00:00,801	00:00,767	00:00,822	00:00,667	00:00,647	00:00,819	00:00,775	00:00,780	00:01,796	00:00,753	00:00,778	00:00,995	00:00,739	00:00,829	00:00,800	00:00,667	00:00,991	00:00,820	00:00,834	00:00,740					
Disponibilização de Fundos (1)																																	
API - PSD2 (2)																																	
Disponibilidade	100%	100%	100%	85%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%				
Informação de Conta																																	
Pagamentos																																	
Transferências Sepas																																	
Transferências internas																																	
Logins																																	
Disponibilização de Fundos																																	

	01-mar	02-mar	03-mar	04-mar	05-mar	06-mar	07-mar	08-mar	09-mar	10-mar	11-mar	12-mar	13-mar	14-mar	15-mar	16-mar	17-mar	18-mar	19-mar	20-mar	21-mar	22-mar	23-mar	24-mar	25-mar	26-mar	27-mar	28-mar	29-mar	30-mar	31-mar		
Tradicional - BAIE Internet Banking																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%		
Informação de Conta	00:00,076	00:00,240	00:00,326	00:00,361	00:02,749	00:00,261	00:00,000	00:00,258	00:00,129	00:00,083	00:00,303	00:00,299	00:00,778	00:00,150	00:00,500	00:00,398	00:00,444	00:00,056	00:01,156	00:00,455	00:00,290	00:00,325	00:00,096	00:00,776	00:01,129	00:01,716	00:00,097	00:00,133	00:00,196	00:00,047	00:00,044		
Pagamentos																																	
Transferências Sepas	00:00,097	00:01,085	00:01,078	00:00,148	00:00,105	00:02,000		00:00,156	00:00,400	00:00,065	00:00,231	00:01,583		00:00,500	00:00,129	00:00,188	00:00,375	00:00,053	00:00,133	00:00,000		00:00,200	00:00,486	00:00,105	00:00,275	00:01,595	00:00,400	00:01,500	00:00,030	00:00,307	00:00,057		
Transferências internas	00:00,000			00:00,000	00:04,000																00:00,000												
Logins	00:00,920	00:00,886	00:00,831	00:00,904	00:00,891	00:00,917	00:00,800	00:00,823	00:00,928	00:01,708	00:00,852	00:00,764	00:00,769	00:00,571	00:00,883	00:00,882	00:00,944	00:00,836	00:00,923	00:00,577	00:00,700	00:00,883	00:00,777	00:00,818	00:00,842	00:00,847	00:00,947	00:00,800	00:00,702	00:00,828	00:01,091		
Disponibilização de Fundos (1)																																	
API - PSD2 (2)																																	
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	85%	100%	100%		
Informação de Conta																																	
Pagamentos																																	
Transferências Sepas																																	
Transferências internas																																	
Logins																																	
Disponibilização de Fundos																																	

(1) Serviço não aplicável
 (2) Não tivemos comunicações por parte de Entidades Terceiras