

RELATÓRIO DE NÍVEL DE DISPONIBILIDADE E DESEMPENHO - INTERNET BANKING E API - PSD2

Período:

01/01/2024 a 31/03/2024

	01-jan	02-jan	03-jan	04-jan	05-jan	06-jan	07-jan	08-jan	09-jan	10-jan	11-jan	12-jan	13-jan	14-jan	15-jan	16-jan	17-jan	18-jan	19-jan	20-jan	21-jan	22-jan	23-jan	24-jan	25-jan	26-jan	27-jan	28-jan	29-jan	30-jan	31-jan	No periodo
Tradicional - BAIE Internet Banking																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%
Informação de Conta	00:00,244	00:00,272	00:00,257	00:00,255	00:00,270	00:00,233	00:00,224	00:00,257	00:00,259	00:00,287	00:00,296	00:00,354	00:00,245	00:00,247	00:00,345	00:00,277	00:00,282	00:00,341	00:00,286	00:00,265	00:00,258	00:00,262	00:00,319	00:00,298	00:00,260	00:00,342	00:00,235	00:00,274	00:00,461	00:00,274	00:00,277	00:00,296
Transferências	00:00,600	00:00,503	00:00,541	00:00,582	00:00,921	00:00,597	00:00,693	00:00,665	00:00,803	00:00,574	00:00,831	00:00,797	00:00,767	00:00,661	00:00,929	00:00,583	00:00,738	00:00,602	00:00,672	00:00,678	00:00,734	00:00,575	00:00,789	00:00,571	00:00,902	00:00,603	00:01,027	00:00,546	00:00,534	00:00,532	00:00,598	00:00,681
Logins	00:00,512	00:00,556	00:00,580	00:00,596	00:00,564	00:00,462	00:00,454	00:00,589	00:00,583	00:00,594	00:00,555	00:00,544	00:00,515	00:00,471	00:00,571	00:00,600	00:00,587	00:00,567	00:00,614	00:00,463	00:00,526	00:00,563	00:00,559	00:00,578	00:00,571	00:00,608	00:00,559	00:00,488	00:00,605	00:00,565	00:00,577	00:00,573
Disponibilização de Fundos (1)																																(
Tradicional - BAIE Mobile Banking																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%
Informação de Conta			00:00,907	00:00,450	00:00,513			00:00,664	00:00,394		00:00,782	00:00,857			00:00,917	00:01,085	00:01,06	00:01,083	00:00,952	00:01,055	00:01,050	00:01,144	00:01,249	00:01,154	00:01,232	00:01,164	00:01,223	00:01,268	00:01,421	00:01,482	00:01,191	00:01,025
Transferências					00:01,221				00:00,215		00:02,629	00:01,791			00:00,205	00:00,240		00:01,333	00:01,453	00:00,2		00:00,291				00:00,212					00:01,739	00:01,612
Logins				00:00,301	00:00,316			00:00,401	00:00,343		00:00,406	00:00,371			00:00,362	00:00,629	00:00,422	00:00,524	00:00,312	00:00,351	00:00,344	00:00,696	00:00,363		00:00,368	00:00,411			00:00,406		00:00,436	00:00,407
Disponibilização de Fundos (1)																																
API - PSD2 (2)																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%
Informação de Conta																																(
Transferências																																
Logins																																
Disponibilização de Fundos																																
Taxa de Erros nas respostas aos TPP	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

	01-fev	02-fev	03-fev	04-fev	05-fev	06-fev	07-fev	08-fev	09-fev	10-fev	11-fev	12-fev	13-fev	14-fev	15-fev	16-fev	17-fev	18-fev	19-fev	20-fev	21-fev	22-fev	23-fev	24-fev	25-fev	26-fev	27-fev	28-fev	29-fev	No periodo
Tradicional - BAIE Internet Banking																														
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%
Informação de Conta	00:00,251	00:00,264	00:00,278	00:00,229	00:00,305	00:00,251	00:00,278	00:00,279	00:00,246	00:00,242	00:00,223	00:00,255	00:00,255	00:00,239	00:00,243	00:00,244	00:00,243	00:00,252	00:00,247	00:00,245	00:00,241	00:00,387	00:00,431	00:00,401	00:00,367	00:00,409	00:00,422	00:00,389	00:00,416	00:00,302
Transferências	00:00,690	00:00,607	00:00,733	00:00,757	00:00,850	00:00,512	00:00,635	00:00,634	00:00,588	00:00,708	00:00,667	00:00,578	00:00,637	00:00,560	00:00,967	00:00,628	00:00,546	00:00,745	00:00,564	00:00,583	00:00,613	00:00,626	00:00,976	00:00,814	00:00,480	00:00,783	00:00,783	00:01,328	00:01,102	00:00,796
Logins	00:00,562	00:00,565	00:00,477	00:00,503	00:00,568	00:00,560	00:00,547	00:00,561	00:00,552	00:00,493	00:00,517	00:00,569	00:00,550	00:00,588	00:00,569	00:00,577	00:00,525	00:00,514	00:00,620	00:00,520	00:00,502	00:00,550	00:00,545	00:00,517	00:00,478	00:00,569	00:00,539	00:00,591	00:00,560	00:00,556
Disponibilização de Fundos (1)																														
Tradicional - BAIE Mobile Banking																														
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%
Informação de Conta	00:01,149	00:01,506	00:02,949	00:01,079		00:01,223	00:01,536															00:01,177	00:01,104	00:01,129	00:01,256	00:01,167	00:01,114	00:01,158	00:01,066	00:01.141
Transferências	00:00,326																					00:01,927	00:02,108	00:01,117	00:00,816	00:01,987	00:02,617	00:01,482	00:02,169	00:02,021
Logins		00:00,609			00:00,495	00:00,317	00:00,367	00:00,695														00:01,336	00:00,755	00:00,582	00:00,5	00:00,554	00:00,425	00:00,777	00:01,031	00:00,795
Disponibilização de Fundos (1)																														
API - PSD2 (2)																														
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%
Informação de Conta																														
Transferências																														-
Logins																														
Disponibilização de Fundos																														
Taxa de Erros nas respostas aos TPP	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

	01-mar	02-mar	03-mar	04-mar	05-mar	06-mar	07-mar	08-mar	09-mar	10-mar	11-mar	12-mar	13-mar	14-mar	15-mar	16-mar	17-mar	18-mar	19-mar	20-mar	21-mar	22-mar	23-mar	24-mar	25-mar	26-mar	27-mar	28-mar	29-mar	30-mar	31-mar	No periodo
Tradicional - BAIE Internet Banking																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%
Informação de Conta	00:00,375	00:00,351	00:00,400	00:00,383	00:00,488	00:00,433	00:00,544	00:00,426	00:00,462	00:00,536	00:00,336	00:00,392	00:00,417	00:00,402	00:00,399	00:00,328	00:00,484	00:00,370	00:00,403	00:00,356	00:00,429	00:00,411	00:00,358	00:00,353	00:00,430	00:00,411	00:00,383	00:00,368	00:00,334	00:00,366	00:00,361	00:00,409
Transferências	00:00,887	00:00,970	00:00,648	00:01,458	00:00,664	00:01,334	00:01,355	00:01,592	00:01,212	00:00,692	00:01,475	00:01,161	00:01,465	00:01,706	00:01,369	00:01,545	00:00,591	00:00,997	00:01,225	00:00,767	00:01,235	00:00,982	00:00,759	00:00,857	00:00,812	00:01,095	00:01,552	00:00,835	00:01,535	00:00,560	00:00,586	00:01,213
Logins	00:00,583	00:00,469	00:00,514	00:00,560	00:00,623	00:00,596	00:00,588	00:00,585	00:00,494	00:00,508	00:00,585	00:00,596	00:00,597	00:00,638	00:00,577	00:00,568	00:00,477	00:00,590	00:00,582	00:00,591	00:00,565	00:00,600	00:00,559	00:00,452	00:00,628	00:00,604	00:00,618	00:00,589	00:00,467	00:00,522	00:00,573	00:00,587
Disponibilização de Fundos (1)																																
Tradicional - BAIE Mobile Banking																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%
Informação de Conta	00:01,102	00:01,136	00:01,153	00:01,150	00:01,137	00:01,265	00:01,496	00:01,080	00:01,102	00:01,130	00:01,145	00:01,104	00:01,123	00:01,294	00:01,160	00:01,151	00:01,197	00:01,102	00:01,153	00:01,182	00:01,142	00:01,149	00:01,079	00:01,148	00:01,184	00:01,179	00:01,096	00:01,132	00:01,121	00:01,127	00:01,143	00:01.165
Transferências	00:01,919	00:00,778	00:00,768	00:01,721	00:01,690	00:01,895	00:01,421	00:02,084	00:02,537	00:03,308	00:03,072	00:02,326	00:02,587	00:01,855	00:02,219	00:01,674	00:03,253	00:02,802	00:02,983	00:02,357	00:01,861	00:02,867	00:02,400	00:02,644	00:02,679	00:02,796	00:03,076	00:02,463	00:02,522	00:03,264	00:02,067	00.02,299
Logins	00:00,491	00:00,389	00:00,544	00:00,922	00:00,509	00:01,587	00:03,732	00:00,550	00:012,42	00:00,693	00:00,488	00:00,917	00:00,655	00:00,782	00:00,733	00:00,939	00:00,655	00:00,505	00:00,796	00:00,704	00:00,875	00:00,669	00:00,842	00:04,001	00:01,067	00:00,604	00:00,676	00:00,688	00:00,702	00:01,513	00:00,505	00:01,203
Disponibilização de Fundos (1)																																
API - PSD2 (2)																																
Disponibilidade	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	100%	99%	100%	100%	100%	100%	100%	100%
Informação de Conta																																
Transferências																															-	-
Logins																																
Disponibilização de Fundos																																1
Taxa de Erros nas respostas aos TPP	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%	0%

Serviço não aplicável
Não tivemos comunicações por parte de Entidades Terceiras